Along with everyone in the Midwest I am happy to see spring arrive and anticipate the start of summer. In the following pages we bring you highlights from our Member Facilities regarding quality of care and services to our guests and residents. Three Member Facilities were named to US News & World Report’s “Best Nursing Home” rankings while the Net Promoter score of many Member Facilities equaled the level of 5 star hotels.

Symphony of Crown Point, located in Northwest Indiana, received its certificate of occupancy and will celebrate its Grand Opening on June 18th. Symphony of Dyer is not far behind and anticipates an early July opening. In addition to the opening of these Medical Resorts, we are happy to announce the groundbreaking of Symphony of Chesterton which is scheduled to open in December, 2015.

Therapy is at the heart of what we do every day. Helping guests regain strength, balance and the ability to function independently is a core goal of the Homeward Bound Program. A guest’s measurable improvement is gauged by an FIM score which measures the difference between physical abilities at admission and upon discharge. The upcoming pages reflect our Member Facilities successes in this program.

Upgraded private rooms and décor, newly designed therapy gyms and amenities are all part of the remodeling project that is underway at Symphony of Evanston. Symphony of Evanston has also launched a Heart for Life Cardiac Care Program under the medical leadership of Dr. Jason Robin from Northshore University.

Wishing you an enjoyable and safe summer!

David J. Hartman
Chief Executive Officer

WE VALUE YOUR SUPPORT AND PARTNERSHIP

Symphony breaks ground on SYMPHONY OF CHESTERTON

This property, located at 2775 Village Pt. in Chesterton, Indiana boasts 106 beds, 76,701 square feet and will provide post-acute care and senior living in a service-rich environment. “Symphony of Chesterton looks forward to serving the Chesterton community and working in concert with the local hospitals and physicians to provide the residents of Chesterton with an exceptional level of nursing and rehabilitative services,” said Mike Munter, Chief Operating Officer of Symphony Post Acute Network.

The project, which represents a total community investment of $18.8 million, is expected to bring approximately 360 construction jobs and 150 permanent jobs at the property itself. Construction is slated for completion by December 2015.
Symphony of Chesterton Resort-Style Post-Acute Rehab Coming to Indiana Featuring the O.R.T.H.O. Program

Optimal Rehabilitation Treatment with Healthy Outcomes

**PROGRAM FEATURES:**
- For patients needing therapy post surgical joint replacement, joint trauma or fracture
- All Private Recovery Suites
- Up to 7 day a week Physical and Occupational Therapies
- Pain Management protocols
- Therapy modalities such as ultrasound, electrical stimulation, and diathermy
- Wound Care and incision site monitoring

Opening June 2015
symphonyofcrownpoint.com

Opening July 2015
symphonyofdyer.com

Symphony of Crown Point Grand Opening Celebration is set for June 18, 2015!
Rehabilitation Outcomes

Our Homeward Bound Program focuses on helping guests regain strength, balance and overall functional status so they can safely return back to their home. Our Homeward Bound Program measures functional status with a FIM score, and compares functional status on admissions to our Member Facility and discharge back to home.

Below highlights some of our Member Facilities successes:

**McKinley Court Therapy FIMs**
- Transfers (14)
- Balance (2)
- Bed Mobility (8)
- Gait Dist/Asst (12)
- Bathing (8)
- Dressing (12)
- Hygiene (2)

**Northwoods Care Centre Therapy FIMs**
- Transfers (9)
- Balance (5)
- Bed Mobility (9)
- Gait Dist/Asst (7)
- Bathing (2)
- Dressing (8)
- Hygiene (7)

**Bronzeville Park Skilled Nursing Therapy FIMs**
- Transfers (10)
- Balance (10)
- Bed Mobility (10)
- Gait Dist/Asst (8)
- Bathing (9)
- Dressing (9)

**Claremont Hanover Park FIMs**
- Transfers (57)
- Balance (57)
- Bed Mobility (57)
- Gait Dist/Asst (57)
- Bathing (52)
- Dressing (57)
Rehabilitation Outcomes for Member Facility Specialty Programs

The Imperial of Lincoln Park Cardiac Program Therapy FIMs
- Transfers (7)
- Balance (7)
- Bed Mobility (7)
- Gait Dist/Asst (6)
- Bathing (7)
- Dressing (7)

Rating

The Renaissance at South Shore Cardiac Program Therapy FIMs
- Transfers (8)
- Balance (8)
- Bed Mobility (8)
- Gait Dist/Asst (8)
- Bathing (8)
- Dressing (8)

Rating

Claremont Hanover Park Ortho Program Therapy FIMs
- Transfers (31)
- Balance (31)
- Bed Mobility (31)
- Gait Dist/Asst (31)
- Bathing (31)
- Dressing (31)

Rating

Symphony of Evanston Ortho Program Therapy FIMs
- Transfers (2)
- Balance (2)
- Bed Mobility (2)
- Gait Dist/Asst (2)
- Bathing (2)
- Dressing (2)

Rating

Claremont Buffalo Grove Pulmonary Program Therapy FIMs
- Transfers (4)
- Balance (4)
- Bed Mobility (4)
- Gait Dist/Asst (4)
- Bathing (4)
- Dressing (4)

Rating
REMODELING AT SYMPHONY OF EVANSTON HAS BEGUN!

- A completely renovated facility with upgrades to all of our common areas and rooms.
- A contemporary design with a modern look and feel that exudes a place of wellness and vibrancy.
- A Café proudly brewing Starbucks® Coffee
- Five Star Dining with Room Service Available
- Private Recovery Suites
- A Wellness Spa & Newly Designed Rehabilitation Gym
- Specialty clinical programming featuring orthopedic rehabilitation and Heart for Life Cardiac Care under the Medical Leadership of NorthShore University Cardiologist Jason Robin, MD, FACC

U.S. NEWS & WORLD REPORT’S BEST

CONGRATULATIONS TO THE FOLLOWING MEMBER FACILITIES:

THE IMPERIAL OF LINCOLN PARK

CLAREMONTE HANOVER PARK

SYMPHONY OF EVANSTON

for demonstrating impeccable care and quality measures and being named U.S. News & World Report’s Best Nursing Homes 2015
A Customer Experience Program focused on providing resort-style hospitality featuring concierge services and hotel-like amenities to all Symphony Guests.

Congratulations to The Imperial for achieving all of the 2014 participation goals for the Advocate PAN.

Congratulations TO OUR HIGH NOTE TROPHY WINNERS FOR JANUARY, FEBRUARY AND MARCH!

Net Promoter Score in comparison to a 5-Star Luxury Hotel:
- Countryside: 68.8%
- Claremont Hanover Park: 56.4%
- Avanti Maple Crest: 57.1%
- Northwoods Symphony of Lincoln: 66.7%

Net Promoter Score in comparison to a 4-Star Hotel:
- Renaissance at Midway: 37.5%
- The Imperial Bronzeville Park: 37.7%
- Renaissance at Park South: 32.6%
- McKinley Court: 33.3%

3 Month Rolling Average
INNOVATIVE PROGRAMS · PERSONAL TOUCHES · POSITIVE OUTCOMES · MEASURABLE RESULTS

Aria Post Acute Care
4600 N. Frontage Rd.
Hillside IL 60162
p: (708) 544-9933
f: (708) 544-9966
www.ariapostacute.com
*Accredited by The Joint Commission

Avanti Wellness & Rehabilitation
6840 W. Touhy Ave.
Niles IL 60714
p: (847) 647-6400
f: (847) 647-0500
www.avantirehab.com
*Accredited by The Joint Commission

Bronzeville Park Skilled Nursing & Living Center
3400 S. Indiana Ave.
Chicago IL 60616
p: (312) 842-5000
f: (312) 842-3790
www.bronzevillepark.com
*Accredited by The Joint Commission

California Gardens Nursing & Rehabilitation Center
2829 S. California Blvd.
Chicago IL 60608
p: (773) 847-8061
f: (773) 847-1603
www.californiagardenscare.com

The Claremont of Buffalo Grove
150 Wieland Rd.
Buffalo Grove IL 60089
p: (847) 465-0200
f: (847) 465-0400
www.cclaremontbg.com
*Accredited by The Joint Commission

The Claremont of Hanover Park
2000 W. Lake St.
Hanover Park IL 60133
p: (630) 556-2000
f: (630) 823-5454
www.cclaremonthp.com
*Accredited by The Joint Commission

CountrySide Care Centre
2330 W. Galena Blvd.
Aurora IL 60506
p: (630) 896-4686
f: (630) 896-7868
www.countrysidecare.com
*Accredited by The Joint Commission

The Imperial of Lincoln Park
1366 W. Fullerton Ave.
Chicago IL 60614
p: (773) 248-9300
f: (773) 935-0036
www.imperialpavilion.com
*Accredited by The Joint Commission

The Ivy Apartments
2437 N. Southport Ave.
Chicago IL 60614
p: (773) 472-8400
f: (773) 248-3651
www.ivyseniorliving.com
*Accredited by The Joint Commission

Jackson Square Skilled Nursing & Living Center
5130 W. Jackson Blvd.
Chicago IL 60644
p: (773) 921-8000
f: (773) 921-3980
www.jacksonsquarecare.com
*Accredited by The Joint Commission

Maple Crest Care Centre
4452 Squaw Prairie Rd.
Belvidere IL 61008
p: (815) 547-6377
f: (815) 547-3857
www.maplecrestcare.com

McKinley Court
500 W. McKinley Ave.
Decatur IL 62526
p: (217) 875-0020
f: (217) 875-0647
www.mckinleycourt.com
*Accredited by The Joint Commission

Northwoods Care Centre
2250 Pearl St.
Belvidere IL 61008
p: (815) 544-0358
f: (815) 544-5006
www.northwoodscare.com
*Accredited by The Joint Commission

The Renaissance at 87th Street
2940 W. 87th St.
Chicago IL 60652
p: (773) 434-8787
f: (773) 434-8717
www.renaissanceat87.com
*Accredited by The Joint Commission

The Renaissance at Midway
4437 S. Cicero Ave.
Chicago IL 60632
p: (773) 884-0484
f: (773) 884-0485
www.renaissanceatmidway.com
*Accredited by The Joint Commission

The Renaissance at Park South
10935 S. Halsted St.
Chicago IL 60628
p: (773) 928-2000
f: (773) 928-9670
www.parksouthcare.com
*Accredited by The Joint Commission

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2437 N. Southport Ave.
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p: (773) 472-8400
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www.ivyseniorliving.com
*Accredited by The Joint Commission

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f: (815) 547-3857
www.maplecrestcare.com

McKinley Court
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www.mckinleycourt.com
*Accredited by The Joint Commission

Northwoods Care Centre
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www.northwoodscare.com
*Accredited by The Joint Commission

The Renaissance at 87th Street
2940 W. 87th St.
Chicago IL 60652
p: (773) 434-8787
f: (773) 434-8717
www.renaissanceat87.com
*Accredited by The Joint Commission

The Renaissance at Midway
4437 S. Cicero Ave.
Chicago IL 60632
p: (773) 884-0484
f: (773) 884-0485
www.renaissanceatmidway.com
*Accredited by The Joint Commission

The Renaissance at Park South
10935 S. Halsted St.
Chicago IL 60628
p: (773) 928-2000
f: (773) 928-9670
www.parksouthcare.com
*Accredited by The Joint Commission

Seven Oaks Nursing & Rehabilitation Center
6263 N. Green Bay Ave.
Glendale WI 53209
p: (414) 351-0543
f: (414) 351-7977
www.sevonacksare.com

Springdale Village
7255 E. Broadway
Mesa AZ 85208
p: (480) 981-8844
f: (480) 854-9144
www.springdalecares.com

Symphony of Crown Point
1555 S. Main Street
Crown Point IN 46307
f: (219) 323-8700
www.symphonyofcrownpoint.com

Symphony of Decatur
2530 N. Monroe St.
Decatur IL 62526
p: (217) 875-0920
f: (217) 876-9351
www.symphonyofdecatur.com

Symphony of Evanston
820 Foster St.
Evanston IL 60201
p: (847) 492-7700
f: (847) 492-6789
www.symphonyofevanson.com

Symphony of Joliet
306 N. Larkin Ave.
Joliet IL 60435
p: (815) 744-5560
f: (815) 744-6914
www.symphonyofjoliet.com
*Accredited by The Joint Commission

Symphony of Lincoln
2202 N. Kickapoo St.
Lincoln IL 62656
p: (217) 735-1538
f: (217) 732-4818
www.symphonyoflincoln.com
*Accredited by The Joint Commission

Symphony of Mesa
3130 E. Broadway
Mesa AZ 85208
p: (480) 924-7777
f: (480) 924-5712
www.symphonyofmesa.com

Symphony of Sycamore Village
225 Castellano Dr.
Swansea IL 62226
p: (618) 235-1208
f: (618) 222-2571
www.sycamorevillage.net

Opening July 2015

Symphony of Chesterton
2775 Village Point
Chesterton IN 46304
(844) 4-SYMPHONY
www.symphonyofchesterton.com
Opening December 2015

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